

Attach Till Receipt Here



Genuine Brands • Great Prices
GUARANTEED

Extended Warranty Cover

Please retain this information

What's it all about?

The Parallel Imported Extended Warranty covers you for an additional period of time after the expiry date of your standard 1 year warranty.

Right to cancel- Should you change your mind within 7 days of purchasing our warranty simply pop into the store you purchased it from for a full refund.

Your rights as a customer

The Consumer Guarantees Act 1993 guarantees you the following:

- Goods will be of acceptable quality;
- Goods will be reasonably fit for the purpose represented;
- Goods will match the description supplied;
- Goods will match the sample or demonstrator model;
- Repair facilities and supplies of parts are "reasonably available for a reasonable period";
- That any Manufacturers Warranty will be enforceable under law;
- Goods will be delivered at a time or within a period agreed.

Warrantor's Details

Parallel Imported
2/70 Parkway Drive
Mairangi Bay
Auckland
Phone: 0800 20 20 91
onlinesales@parallelimported.co.nz

Features and Benefits

- You will be covered from the expiry of the standard one year warranty provided by Parallel Imported for the applicable extended warranty period that you have purchased.*
- If you are unable to make it into one of our stores we will send you a pre-paid mailer to have your your product sent back to us for assessment.
- If your product has been repaired three times for any reason by us after the standard one year warranty period has expired we will replace the product.
- Parallel Imported will supply a loan phone where possible*
- The rights of your extended warranty can be transferred multiple times.
- The extended warranty will not expire after a claim has been lodged with us.

*This Cover in no way affects or limits any rights or remedies you may have under the Consumer Guarantees Act 1993. For further information and guidance please refer to:

www.consumeraffairs.govt.nz

*Available instore only

Terms and Conditions

Assessment Fee/Deposit

A \$45 deposit for mobile phones or \$60 deposit for cameras will be taken at the time of booking a device in for repair.

Your Deposit will be refunded to you if:

- The device is within the manufacturer warranty period.
- The fault is covered by the warranty criteria.

Your Deposit will not be refunded if:

- The device is outside the manufacturer warranty period.
- The fault is not covered by the warranty criteria.
- There was no fault found.

The Manufacturer Warranty applies if:

- The device and its accessories are handled properly for their intended use, in accordance with the operating instructions.
- The device has failed due to faulty parts within a specified time frame from date of purchase.

The Warranty may not apply and your device may not be repairable if:

- There is Liquid Damage.
- There is normal Wear and Tear of the device.
- The damage has been caused by an accident including (but not limited to): Impact Damage, Power Surge, misuse or neglect.
- There is evidence of repair or tampering by an un-authorized person.
- The fault is caused by non-original accessories involving electrical contact.
- The fault is caused by Corrupted Software (due to full memory, installation of third party software/applications or otherwise)
- The device has been damaged during rough handling, exposure to harsh environments (including extreme temperatures, leaving in direct sunlight, excessive dust or signs of physical damage)
- There is visible corrosion evident.
- The fault occurs outside the warranty period